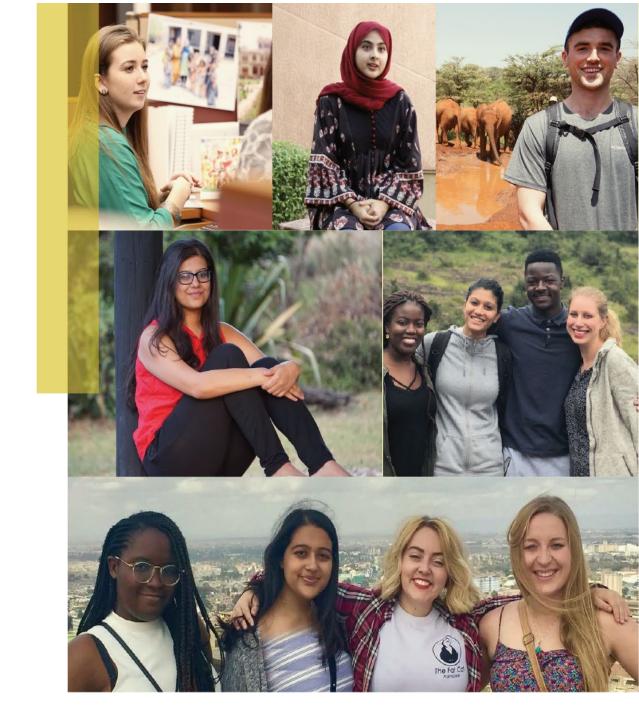


# BUILDING DIVERSITY, EQUITY AND INCLUSION ACROSS MOBILITY PROGRAMMES

FARZANA KARIM-HAJI NOVEMBER 10, 2022



#### THE AGA KHAN DEVELOPMENT NETWORK

(AKDN)
A global group of private, non-denominational social development institutions working in 30 countries with approx. 90,000+ staff and volunteers

Annual budget for non-profit development activities is approx. US \$1 Billion

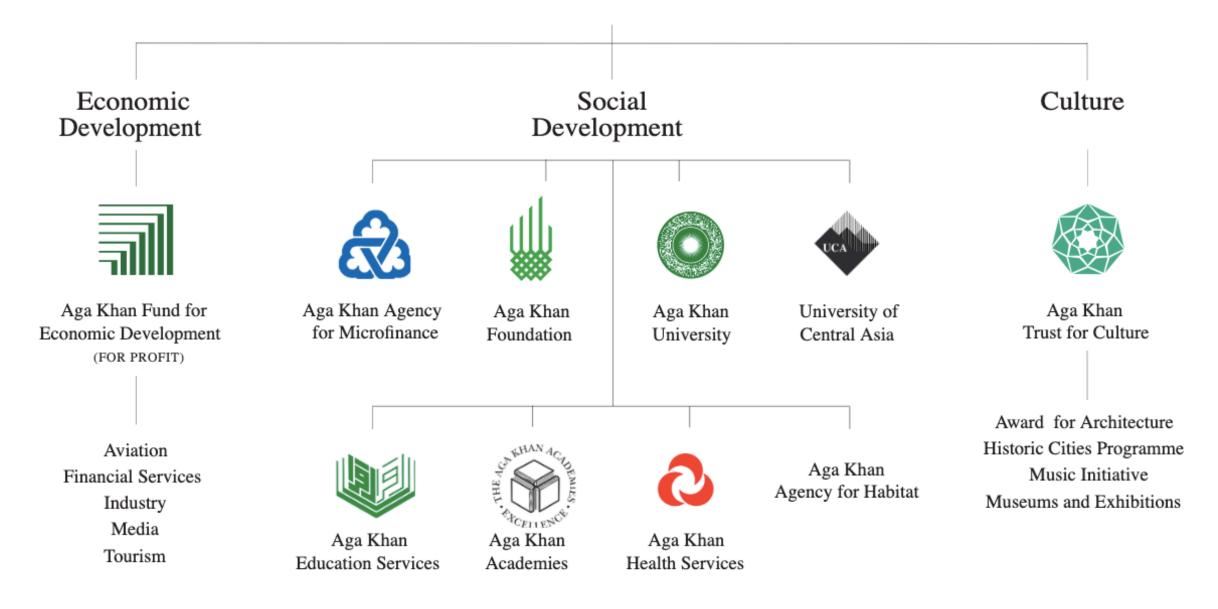
AKDN seeks to empower communities and individuals in order to improve their living conditions and create opportunities in resource-poor areas







#### THE AGA KHAN DEVELOPMENT NETWORK





# THE AGA KHAN UNIVERSITY (AKU)

A private, not for profit, university founded in 1983 with a mission to:

- Educate Leaders
- Conduct Research with Purpose
- Achieve World-Class Excellence
- Serve Local Communities
- Focus on Impact, Quality, Relevance and Access

#### **AKU AT A GLANCE**



3,196 Current

students



**15,275** Faculty &

Staff



18,023 Alumni



15
Degree
Programmes



Diploma Programmes





**40** 

Years of Impact, Quality, Relevance, Access



Continents



Campuses and Teaching sites



**H**ospitals



341
Outreach
Centers

#### **SOME OF OUR PARTNERS**

- University of California, San Francisco
- University of Alberta
- University of Toronto
- Catholic University of Portugal
- University of Calgary
- University of Washington
- Fred Hutchinson Cancer
   Research Center
- NOVA Lisbon University
- University of Michigan
- Harvard University

- Baylor University
- Ryerson University
- Johns Hopkins University
- University of Alabama
- University of Virginia
- Columbia University
- Chinese Academy of Sciences
- University College of London
- Ghent University
- Institute of Business Administration (IBA)

#### MOBILITY PROGRAMMES – A KEY STRATEGIC

- Mobility a key strategic driver for ARU'Y Elbal Engagement Strategy
- Partners wanted opportunities for their students, faculty and staff
- Focused on establishing an on-site programme in 2008 across AKDN –
   Accessible, innovative, high quality and rooted in a partnership model

#### **COVID-19 HIT:**

Pivoted to a virtual format to accommodate the "lockdown generation"



#### OUR VIRTUAL MODEL



- Project-based opportunities- outcomes
- 12 weeks and 15+ hours per week
- 60+ hours of professional development
- Focus on mentorship/ leadership and flexibility
- Impact, access, quality, relevance
- 6C model: Communications, Culture, Community, Creativity, Curriculum, Competencies

#### RESULTS AFTER TWO YEARS

400+

**PLACEMENTS** 

IN 15

**COUNTRIES** 

52

INTERNATIONAL UNIVERSITIES

122

INTERNS RECRUITED

43%

STUDENTS EXTENDED THEIR INTERNSHIPS 95

MENTORS
PARTICIPATED FROM

9 AKDN AGENCIES

70%

WOMEN RECRUITED

### **AKDN ENGAGEMENT 8 NEW COUNTRIES**

**EXISTING** 

KENYA MOZAMBIQUE PAKISTAN TANZANIA UGANDA INDIA

UAE

NEW

AFGHANISTAN

CANADA KYRGYZTAN

PORTUGAL

SWITZERLAND SYRIA

**TAJIKISTAN** 

**UNITED KINGDOM** 

20

REPRESENTATION FROM LMICS

%



# PROGRAMME APPROACH – DIVERSITY- FROM BOTH SIDES

- Diversity of Students More women, mature students, local, diaspora, refugees, athletes, disabled etc.
- **Diversity of Locations** –Access to high-risk countries, expensive locations,
- Diversity of Approach Changing the way we looked at traditional internships, fees

CHANGING NATURE OF INTERNSHIPS

#### PROGRAMME APPROACH – EQUITY

- Equal Opportunity
   — Opened up to AKU students, marginalized populations
- Professional Development

   — Changing the rules
- Unique model- Flow of knowledge both ways



#### LEVELLING THE PLAYING FIELD

## AKU'S RECIPROCAL VIRTUAL INTERNSHIP PROGRAMME

CURRENTLY RUNNING 3
PROGRAMMES

71 AKU STUDENTS PARTICIPATED

57 STUDENTS WORKED ON PROJECTS RELATED TO SDGs 20

COMPANIES PARTICIPATED

FROM 10 COUNTRIES

- AUSTRALIA
- UK
- USA
- CAMBODIA
- GERMANY
- NETHERLANDS
- BRAZIL
- NEW ZEALAND
- FRANCE
- INDIA

8

PARTNER UNIVERSITIES
PARTICIPATED

- SIMON FRASER
- VICTORIA
- WATERLOO
- RYERSON
- UBC
- CALGARY
- MICHIGAN
- BAYLOR

#### PROGRAMME APPROACH – INCLUSION



- Breaking Structural Inequalities Visa, financial, geo-political, cultural
- Nurturing Greater Empathy and Tolerance Pluralistic opportunities
- Support to Marginalized Populations Hybrid approaches, access to grants and scholarships

GLOBAL MOBILITY: SOUTH- SOUTH, SOUTH- NORTH

#### **IMPACT**

#### PARTNER ORGANIZATIONS

- Virtual has allowed access to new countries and opportunities through a coordinated, facilitated and systematic programme
- Rooted in a partnership model- partners continue to benefit from strengthened relationships with the AKDN beyond mobility
- Access to new student pipelines
- Access to new research, grants and engagement opportunities
- Virtual internship opportunities meet co-op requirements and credits

Doubled the number of universities we receive students from (2019: 25 universities, 2022: 52 universities)

#### **IMPACT**

#### HOST ORGANIZATIONS

- Access to a high quality pool of interns from different parts of the world
- Access to new knowledge and new partnerships
- New pipelines of students- education or even the future of work
- Cost efficient options
- Access to research, grants and engagement opportunities with partners

Placed 71 AKU students with Partners and Companies globally in 2022

#### **IMPACT**

#### **INTERNS**

- Access to new types and kinds of internships
- Opportunities for future career and employment opportunities— AKU, AKDN, other
- Learning to work in the post-pandemic world communications, flexibility, open mindedness
- Becoming globally relevant
- More flexibility and comfort of gaining professional experience from your living room

200+ applications received in 2019 – 900+ applications received in 2021-2022

#### WHAT ARE WE PREDICTING

- The virtual model is here to stay and will evolve in many forms 43% student extended their internship duration
- Hybrid models are picking up steam
- Virtual is going to change the way we look at mobility and the future of work
- It is levelling the playing field as it relates to the Global South see more access and impact
- Access to new research, grants and engagement opportunities
- Huge opportunity for us to test and try new things



#### Let's Stay Connected

#### **FARZANA KARIM-HAJI**

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# Increasing Diversity, Equity and Inclusion through Virtual Internships

Eric Sprague
Director of Operations
CIEE's Custom Programs



#### CIEE's Virtual Internships Offerings

#### Global Internship Program (GLINT)

"Off the Shelf"

- Standard Fall and Spring Terms
- 8 and 12 week options
- Program open to students from all institutions
- Internships in multiple locations (18 cities) and industries
- Project Based, 225-300 hrs. of work (28-30 hrs/week)
- Corresponding Internship Seminar Course run by CIEE
- 6 Semester/9 Quarter credit (recommended)
- Workshops, advising and placements

#### **Custom Internship**

#### Customized programming based on Partners needs and goals

- Start and End dates determined by Partners
- Flexible durations 6, 8, 10, 12 or more weeks possible
- Internships in multiple locations (18 cities) and industries
- Project based
- Work hours can be set to Partners requirements/ expectations
- Customizable cohort experience
- CIEE run Seminar or can run concurrent to a Partner Internship Seminar, or no seminar
- Customizable number of workshops
- Advising and placement



# CIEE's Virtual Internships by the numbers

#### Global Internship Program (GLINT)

#### "Off the Shelf"

- 2020:
  - 56 Participants
- 2021:
  - 72 Participants
- 2022:
  - 9 Participants
- 78 Universities/Colleges Represented
- 17 Nationalities Represented

#### **Custom Internships**

#### Customized programming based on Partners needs and goals

- 2020:
  - 2 programs- 18 Participants
- 2021:
  - 10 programs- 75 Participants
- 2022:
  - 7 programs- 26 Participants
- 14 Universities/Colleges Represented
- 18 Nationalities Represented



#### Study Abroad Enrollments by Race/Ethnicity

(As reported by NASFA)

Race/Ethnicity	U.S. Postsecondary Enrollment 2019-2020	U.S. Students Abroad 2019-2020
African American or Black	13.3%	5.5%
Asian/Pacific Islander	7.4%	8.6%
Caucasian	54.3%	70.0%
Hispanic/Latino American	20.3%	10.6%
Multiracial	4.1%	4.8%
American Indian/Alaska Native	0.7%	0.5%

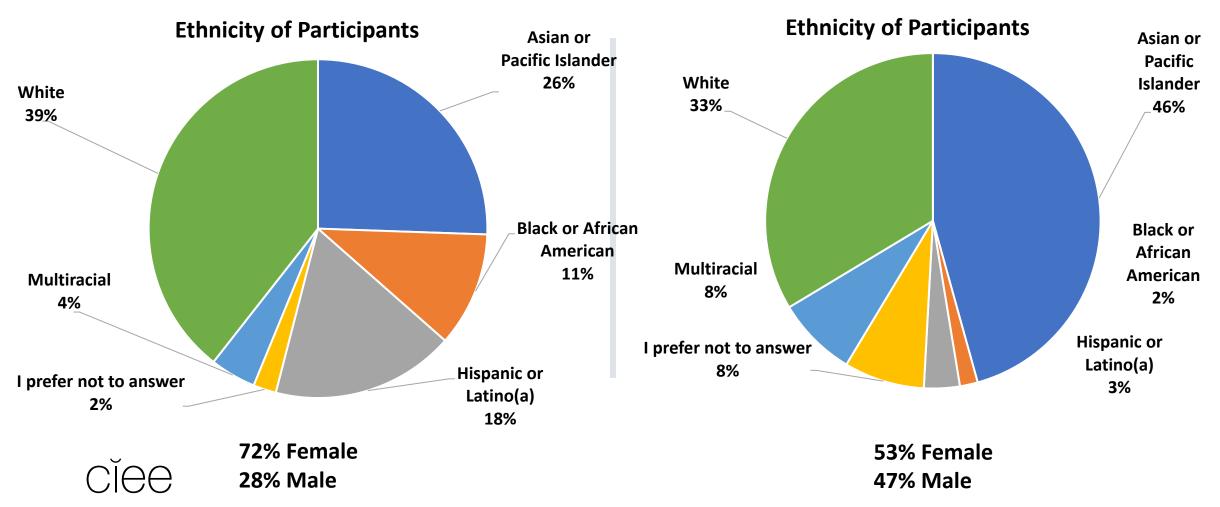


SOURCE: https://www.nafsa.org/policy-and-advocacy/policy-resources/trends-us-study-abroad

#### CIEE's Virtual Internships by the numbers

Global Internship Program (GLINT)

**Custom Internship** 







# Overcoming the "Three C's"

What makes Virtual Internships more accessible for students?

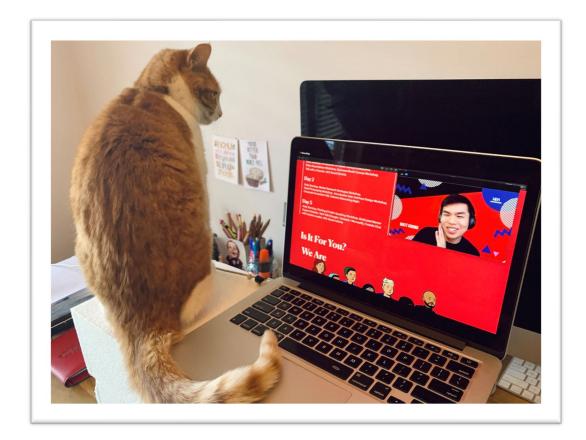
## Addressing Costs Barriers

#### Lower overall costs:

- No Meal Costs
- → No Housing Costs
- → No Airfare Costs
- → No Visa Costs
- → No Transit/Commuting Costs

Custom Internships can be tailored to meet a budget

- Length can be adjusted
- Number of workshops can be tailored to budgets





# Addressing Curriculum Barriers

- Expands opportunity and choice for students
  - Pull from countries with more opportunities in that subject area.
  - Unique opportunities that fit better into the participants goals
- Internship Requirements can be tailored to the Partners curriculum.
  - Work hours can be extended or reduced
  - Workshops can be organized around the subject
  - Seminars can be built and taught
- Prepares participants for remote and multicultural working environments
  - Provides opportunities to practice remote working skills
  - Pulls in a diverse pool of interns that fosters intercultural communication skills

CIEE

#### **Guest speaker: Rotem Carmely**

- 10+ years working in international tech teams for companies like Trusteer, IBM, and Wix.com
- From Tel Aviv, Israel, living in
- Berlin, Germany
- Co-Founder and CEO, Clustered An early stage startup working 100% remotely



# Addressing Culture Barriers

- Travel as a cultural barrier:
  - Option for those who are undocumented/visa restricted
  - Option for those without a passport
  - Those with other responsibilities at home (student parents)
  - First Generation cultural barrier
- Fewer Application hurdles
  - Fewer Enrollment Materials needed
  - No Visa Application Process





# Addressing Cultural Barriers

 Keeping Virtual Internships in the University academic/study abroad culture.

"Despite the return to in-person programming, UC Berkeley has decided to retain our Virtual Internships program. The virtual format remains the most affordable option for our high-financial needs students to access international work experiences. Additionally, the format is accessible to students who may not be able to travel or those who have commitments at home. And lastly, the format is the perfect modality for students to build the technological skill sets and competencies needed to succeed in the digital world."

Breanne Tcheng, Ed.D. Manager, Global Internships Program University of California, Berkeley





# What do Virtual Interns Say?



CĬEE

#### **Survey Results**

"Coming to the internship, I was skeptical about how worthwhile it is to pursue a virtual internship. I wasn't sure how the supervisor-intern dynamic would play out or the interaction with the rest of the team. I can confidently say the experience surpassed my expectations."

- Washington and Lee University Virtual Intern

"I think I learned more about myself and how to operate under pressure. I think that professionally, I developed essential skills that will benefit me in my future career."

-UCLA Virtual Intern

"After completing the 8 week virtual internship, I have been driven more to see what adventures and opportunities there are in the world. I am motivated to set goals in my life and accomplish them. I am driven to learn the language of my colleague's home countries."

-University of Colorado- Boulder Virtual Intern

Overall Program Rating:

7.6

Placement Satisfaction:

8.1

Cross Cultural Exchange:

7.3

Deciding factors for choosing a Virtual Internships:

54% Costs

60% Flexible Schedule

**30%** No required travel

(197 surveys answered)



# What is CIEE predicting?

- Remote work is here to stay, so are Virtual Internships
- More Host Organization seeking virtual interns since work is remote.
- Hybrid Models
  - → Hybrid Work (1-2 remote days a week for in person)
  - Hybrid Programming (part of the program)
- More Custom Virtual Internships Programing





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